



# An Introduction to Programming with C++ Eighth Edition

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## Chapter 2: Beginning the Problem-Solving Process

# Chapter Objectives

- Explain the problem-solving process used to create a computer program
- Analyze a problem
- Complete an IPO chart
- Plan an algorithm using pseudocode and flowcharts
- Desk-check an algorithm

# Problem Solving

- People solve hundreds of simple problems every day without thinking about how they do it
- Understanding the thought process involved can help in solving more complex problems
- You can also use a similar process to design a computer solution to a problem (computer program)

# Solving Everyday Problems

- First step in solving a problem: analyze it
  - Example: paying and mailing a bill
- Next, you plan, review, implement, and evaluate the solution
- After this, it may be necessary to modify the solution

# Solving Everyday Problems (cont'd.)

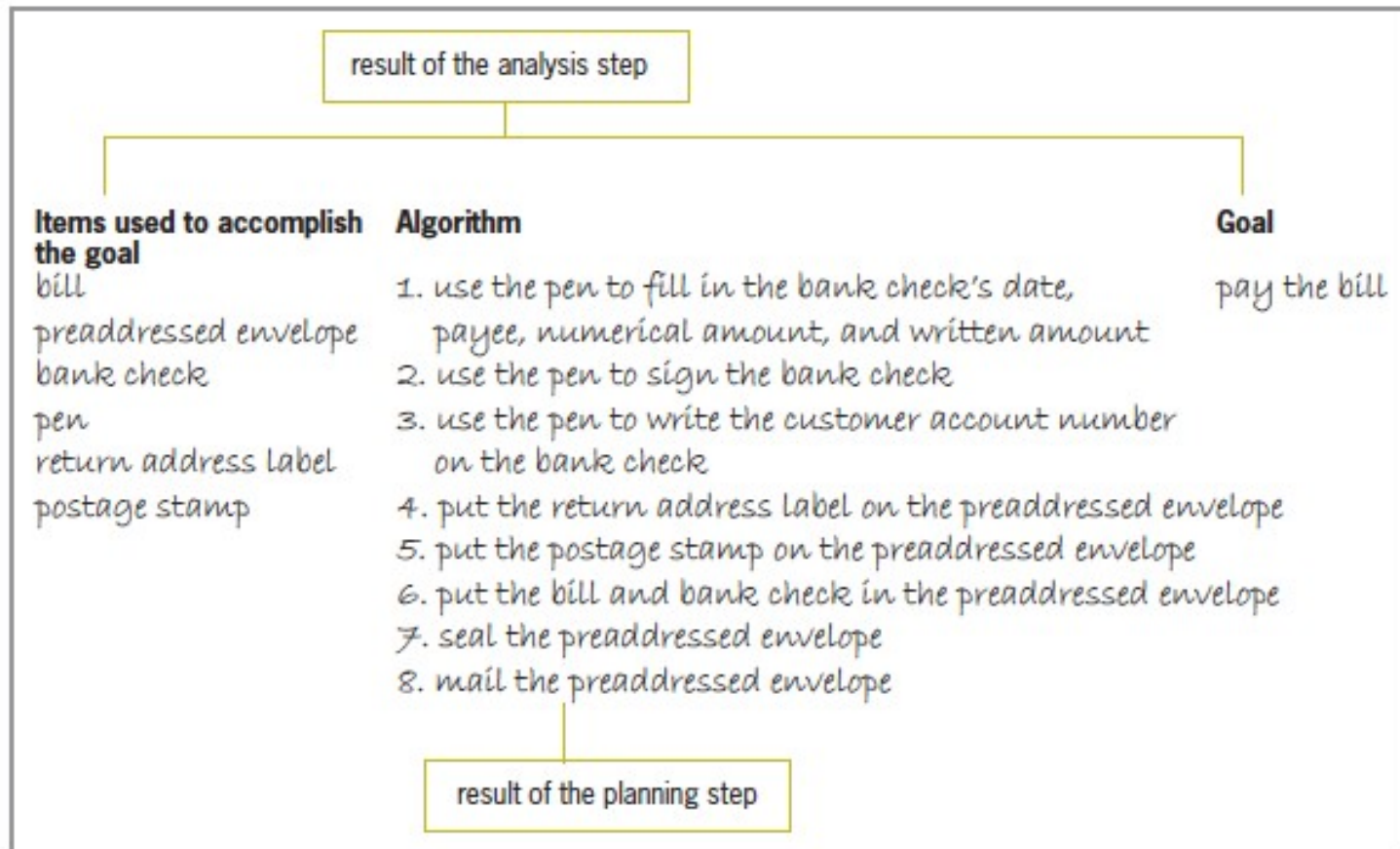


Figure 2-1 Summary of the analysis and planning steps for the bill paying problem

# Solving Everyday Problems (cont'd.)

Items used to accomplish the goal	Algorithm	Goal
bill preaddressed envelope bank check pen return address label postage stamp	<ol style="list-style-type: none"><li>1. use the pen to fill in the bank check's date, payee, numerical amount, and written amount</li><li>2. use the pen to sign the bank check</li><li>3. use the pen to write the customer account number on the bank check</li><li>4. put the return address label on the preaddressed envelope</li><li>5. put the postage stamp on the preaddressed envelope</li><li>6. if (the bill has a return stub)<ul style="list-style-type: none"><li>tear off the return stub</li><li>put the return stub and bank check in the preaddressed envelope</li></ul>else<ul style="list-style-type: none"><li>make a copy of the bill for your records</li><li>put the bill and bank check in the preaddressed envelope</li></ul>end if</li><li>7. seal the preaddressed envelope</li><li>8. mail the preaddressed envelope</li></ol>	pay the bill

modifications made to the original algorithm in Figure 2-1

Figure 2-2 Modified algorithm for the bill paying problem

# Creating Computer Solutions to Problems

- A similar process to everyday problem solving is used to create computer programs
- A computer program is a solution implemented on a computer
- There are six steps to creating a computer solution to a problem

# Creating Computer Solutions to Problems (cont'd.)

## **HOW TO** Create a Computer Solution to a Problem

1. Analyze the problem
2. Plan the algorithm
3. Desk-check the algorithm
4. Code the algorithm into a program
5. Desk-check the program
6. Evaluate and modify (if necessary) the program

Figure 2-3 How to create a computer solution to a problem

# Step 1–Analyzing the Problem

- It is essential to understand a problem before creating a solution to it
- Analyze a problem to:
  - Determine the goal of solving it (**Output**)
  - Determine the items needed to achieve that goal (**Input**)
- Always search first for the output

# Step 1–Analyzing the Problem (cont’d.)

Addison O’Reilly wants a program that calculates and displays the cost of a 4K Ultra HD TV, which is finally on sale at one of the stores in her area. The program should calculate the cost by multiplying the sale price by the state sales tax rate and then adding the result to the sale price.

Figure 2-4 Problem specification for Addison O’Reilly

# Step 1–Analyzing the Problem (cont’d.)

- Some programmers use an **IPO chart** to organize and summarize the results of a problem analysis
  - **IPO**: Input, processing, and output

<b>Input</b>	<b>Processing</b>	<b>Output</b>
sale price sales tax rate	Processing items:  Algorithm:	cost

Figure 2-5 Partially completed IPO chart showing the input and output items

# Hints for Analyzing Problems

- Several readings of the problem may be necessary to fully understand the problem
- Cross out irrelevant information in the problem description

~~Addison O'Reilly wants a program that calculates and displays the cost of a 4K Ultra HD TV, which is finally on sale at one of the stores in her area. The program should calculate the cost by multiplying the sale price by the state sales tax rate and then adding the result to the sale price.~~

Figure 2-6 Problem specification with unimportant information crossed out

# Hints for Analyzing Problems (cont'd.)

- Some problem specifications contain incomplete information

Cintia Johanson earns \$11.50 per hour. Last week, she worked 45 hours. Create a program that calculates and displays her weekly gross pay.

Figure 2-7 Problem specification that does not contain enough information

# Hints for Analyzing Problems (cont'd.)

- Distinguish between information that is missing and information that is implied

Gordon Matthew wants a program that calculates and displays the area of any rectangle.

Figure 2-8 Problem specification in which the input is not explicitly stated

# Step 2–Planning the Algorithm

- **Algorithm:** set of instructions that will transform the problem's input into its output
  - Record in the Processing column of the IPO chart
  - Can be written as pseudocode or a flowchart
- **Pseudocode:** tool programmers use to help plan an algorithm
  - Short English statements
  - Not standardized
  - Not understandable by a computer

# Step 2–Planning the Algorithm (cont’d.)

## Problem specification

Addison O’Reilly wants a program that calculates and displays the cost of a 4K Ultra HD TV, which is finally on sale at one of the stores in her area. The program should calculate the cost by multiplying the sale price by the state sales tax rate and then adding the result to the sale price.

### Input

sale price  
sales tax rate

### Processing

Processing items: none

### Output

cost

Algorithm:

1. enter the sale price and sales tax rate
2. calculate the cost by multiplying the sale price by the sales tax rate and then adding the result to the sale price
3. display the cost

each instruction begins with a verb

Figure 2-9 Problem specification and IPO chart for the Addison O’Reilly problem

# Step 2–Planning the Algorithm (cont'd.)

- **Flowcharts** are also used to plan an algorithm
  - Use standardized symbols
  - Symbols connected with **flowlines**
  - Oval: **start/stop symbol**
    - Represents beginning and end of algorithm
  - Rectangle: **process symbol**
    - Represents tasks such as calculations
  - Parallelogram: **input/output symbol**
    - Represents I/O tasks

# Step 2–Planning the Algorithm (cont'd.)

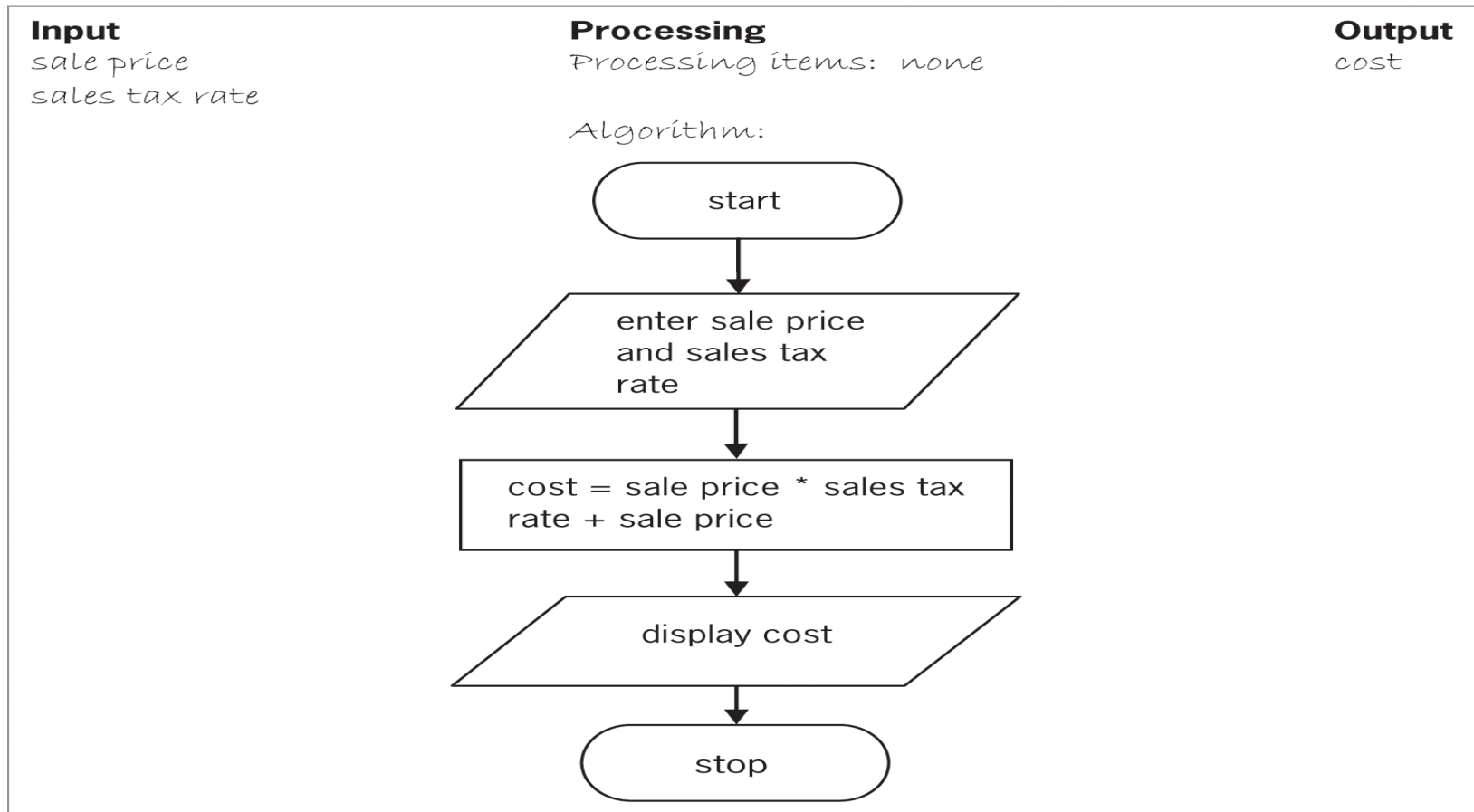


Figure 2-10 Figure 2-9's algorithm in flowchart form

# Step 2–Planning the Algorithm (cont’d.)

## Problem specification

Addison O’Reilly wants a program that calculates and displays the cost of a 4K Ultra HD TV, which is finally on sale at one of the stores in her area. The program should calculate the cost by multiplying the sale price by the state sales tax rate and then adding the result to the sale price.

### Input

*sale price*  
*sales tax rate*

### Processing

*Processing items:*  
*sales tax*

### Output

*cost*

*Algorithm (pseudocode):*

- 1. enter the sale price and sales tax rate*
- 2. calculate the sales tax by multiplying the sale price by the sales tax rate*
- 3. calculate the cost by adding the sales tax to the sale price*
- 4. display the cost*

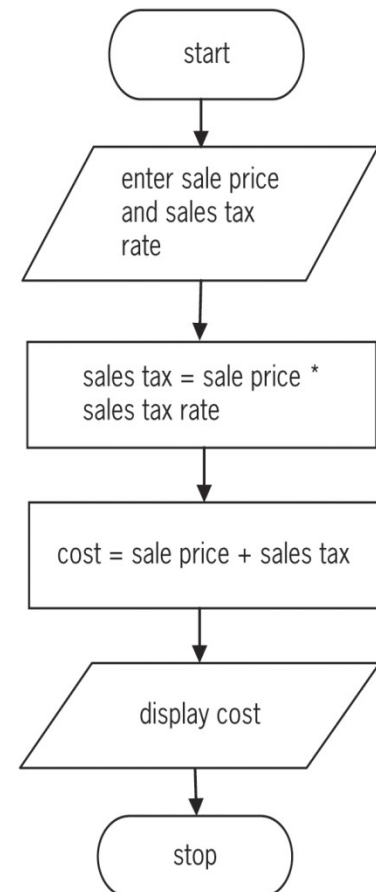
Figure 2-11 A different solution to the Addison O’Reilly problem (pseudocode)

# Step 2–Planning the Algorithm (cont’d.)

- Processing item: an intermediate value (neither input nor output) the algorithm uses to transform input into output

Figure 2-11 A different solution to the Addison O’Reilly problem (flowchart)

Algorithm (flowchart):



# Step 3–Desk-Checking the Algorithm

- **Desk-checking** an algorithm verifies that it is correct
  - Refers to checking an algorithm by hand, rather than with a computer
  - Also called **hand-tracing**
- Choose sample data and manually compute the expected output value
- Creating a desk-check table can be helpful

# Step 3–Desk-Checking the Algorithm (cont'd.)

\$ 2300	(sale price)
* .05	(sales tax rate)
<hr/>	
115	(sales tax)
+ 2300	(sale price)
<hr/>	
\$ 2415	(cost)

Figure 2-12 Manual cost calculation for the first desk-check

# Step 3–Desk-Checking the Algorithm (cont'd.)

<b>Input</b>	<b>Processing</b>	<b>Output</b>
sale price sales tax rate	Processing items: sales tax  Algorithm (pseudocode): 1. enter the sale price and sales tax rate 2. calculate the sales tax by multiplying the sale price by the sales tax rate 3. calculate the cost by adding the sales tax to the sale price 4. display the cost	cost
sale price	sales tax rate	sales tax
		cost

Figure 2-13 Addison O'Reilly solution and partially completed desk-check table

# Step 3–Desk-Checking the Algorithm (cont'd.)

sale price	sales tax rate	sales tax	cost
2300	.05		

Figure 2-14 Input values entered in the desk-check table

sale price	sales tax rate	sales tax	cost
2300	.05	115	2415

Figure 2-16 Output value entered in the desk-check table

# Step 3–Desk-Checking the Algorithm (cont'd.)

\$ 5200	(sale price)
* .03	(sales tax rate)
<hr/>	
156	(sales tax)
+ 5200	(sale price)
<hr/>	
\$ 5356	(cost)

Figure 2-17 Manual cost calculation for the second desk-check

# Step 3–Desk-Checking the Algorithm (cont'd.)

sale price	sales tax rate	sales tax	cost
<del>2300</del>	<del>.05</del>	115	2415
5200	.03		

Figure 2-18 Second set of input values entered in the desk-check table

sale price	sales tax rate	sales tax	cost
<del>2300</del>	<del>.05</del>	<del>115</del>	2415
5200	.03	15	

Figure 2-19 Value of the second desk-check's processing item entered in the desk-check table

sale price	sales tax rate	sales tax	cost
<del>2300</del>	<del>.05</del>	<del>115</del>	2415
5200	.03	15	535

Figure 2-20 Value of the second desk-check's output item entered in the desk-check table

# Step 3–Desk-Checking the Algorithm (cont'd.)

- **Valid data:** data that the algorithm is expecting the user to enter
- **Invalid data:** data that the algorithm is not expecting the user to enter
- You should test an algorithm with invalid data
  - Users may make mistakes when entering data

# The Gas Mileage Problem

When Sheila Jones began her trip from Vermont to Oregon, she filled her car's tank with gas and reset its trip meter to zero. After traveling 324 miles, Sheila stopped at a gas station to refuel; the gas tank required 17 gallons. Sheila wants a program that calculates and displays her car's gas mileage at any time during the trip. The gas mileage is the number of miles her car can be driven per gallon of gas.

Figure 2-21 Problem specification for the gas mileage problem

# The Gas Mileage Problem (cont'd.)

- Plan the algorithm with an IPO chart

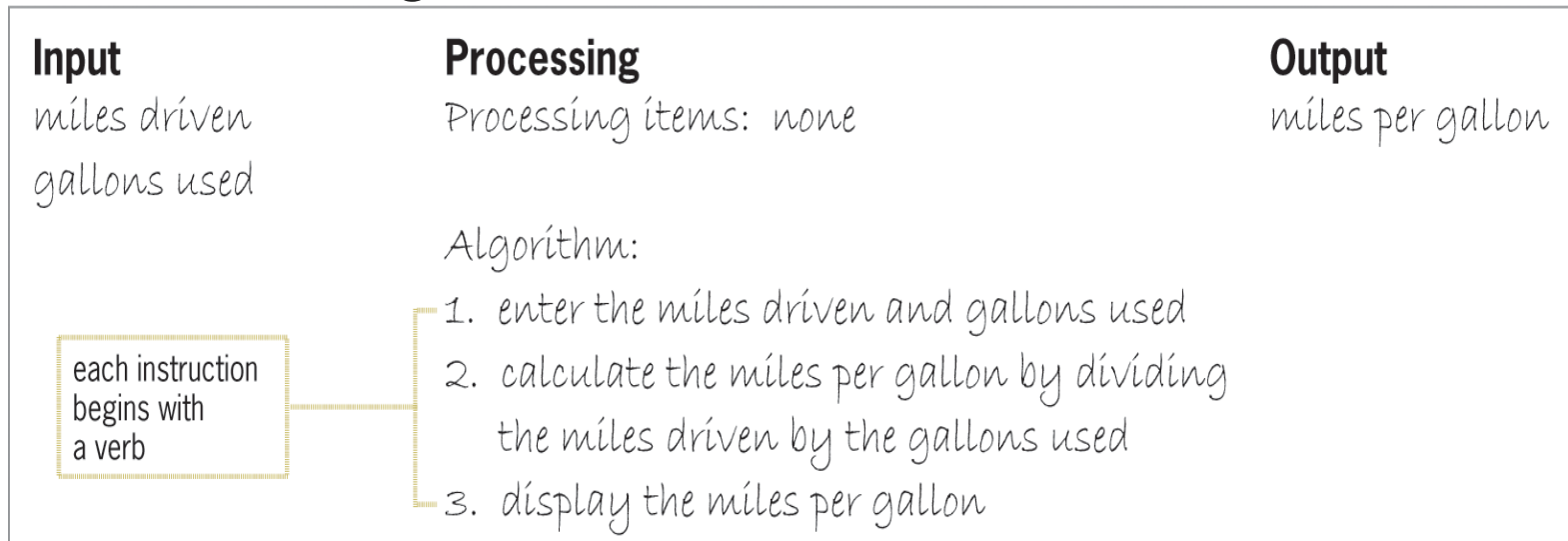


Figure 2-22 IPO chart for the gas mileage problem

# The Gas Mileage Problem (cont'd.)

- Then desk-check the algorithm

miles driven	gallons used	miles per gallon
324	<del>17</del>	<del>19.06</del>
400	1	26.67

Figure 2-23 Desk-check table for the gas mileage problem

# Summary

- Problem solving typically involves analyzing the problem and then planning, reviewing, implementing, evaluating, and modifying (if necessary) the solution
- Programmers use tools (IPO charts, pseudocode, flowcharts) to help them analyze problems and develop algorithms
- The first step in problem solving is to analyze the problem
  - First determine the output and then the input

# Summary (cont'd.)

- The second step is to plan the algorithm
  - Write the steps that will transform the input into the output
  - Most algorithms begin with entering input data, then processing the data, then displaying the output
- The third step is to desk-check the algorithm
  - Choose sample data and manually compute the expected output
  - Create a desk-check table to fill in values step by step

# Lab 2-1: Stop and Analyze

Study the IPO chart shown in Figure 2-26 and then answer the questions.

<b>Input</b>	<b>Processing</b>	<b>Output</b>		
quantity sold item cost item selling price	Processing items: price and cost difference  Algorithm: 1. enter the quantity sold, item cost, and item selling price 2. calculate the price and cost difference by subtracting the item cost from the item selling price 3. calculate the profit by multiplying the price and cost difference by the quantity sold 4. display the profit	profit		
quantity sold	item cost	item selling price	price and cost difference	profit

Figure 2-26 IPO chart for Lab 2-1

# Lab 2-1: Stop and Analyze (cont'd.)

- Complete the desk-check table using two sets of input values. First, use 100, 5, and 8 as the quantity sold, item cost, and item selling price, respectively. The use 650, 2.50, and 3.75. What will the algorithm display using the first set of input values? What will the algorithm display using the second set of input values?
- How would you modify the IPO chart to also display the difference between the item cost and item selling price?
- How would you modify the IPO chart and desk-check table to eliminate the use of a processing item?

# Lab 2-2: Plan and Create

- Create an algorithm for the manager of the Jericho Bakery

Jericho Bakery sells a variety of doughnuts and muffins for \$0.50 each. The manager of the bakery wants a program that calculates and displays the total number of items (doughnuts and muffins) purchased by a customer, as well as the total cost of the order.

Figure 2-27 Problem Specification for Lab 2-2

# Lab 2-2: Plan and Create (cont'd.)

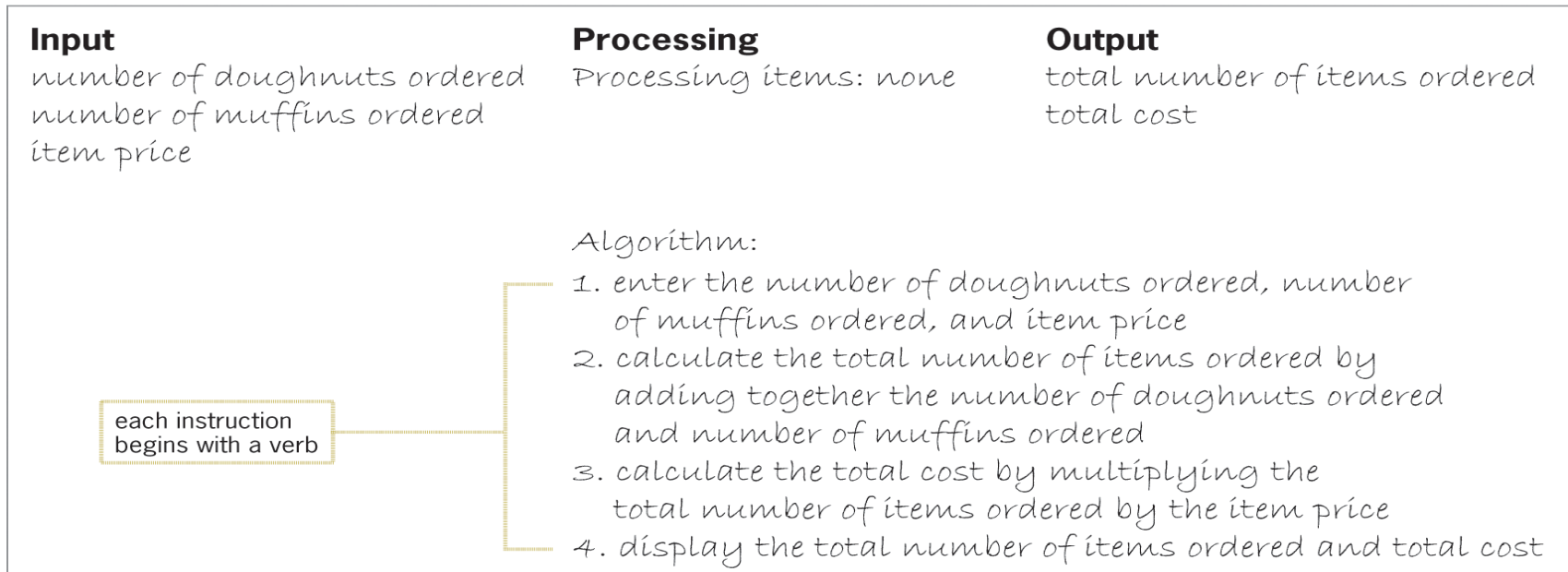


Figure 2-29 Completed IPO Chart for Lab 2-2

# Lab 2-2: Plan and Create (cont'd.)

<b>First desk-check</b>	<b>Second desk-check</b>
4 (number of doughnuts ordered)	0 (number of doughnuts ordered)
+ 2 (number of muffins ordered)	+ 12 (number of muffins ordered)
<hr/>	<hr/>
6 (total number of items ordered)	12 (total number of items ordered)
* 0.50 (item price)	* 0.45 (item price)
<hr/>	<hr/>
\$ 3.00 (total cost)	\$ 5.40 (total cost)

Figure 2-30 Manual calculations for the two desk-checks

# Lab 2-3: Modify

- Jericho Bakery has raised the price of its muffins from \$0.50 to \$0.55.
- Make the appropriate modifications to the IPO chart shown earlier in Figure 2-29.
- Desk-check the algorithm twice.
- For the first desk-check, use 4, 2, 0.50, and 0.55 as the number of doughnuts ordered, number of muffins ordered, doughnut price, and muffin price, respectively.
- For the second desk-check, use 0, 12, 0.60, and 0.70.

# Lab 2-4: What's Missing?

A local club sells boxes of three types of cookies: shortbread, pecan sandies, and chocolate mint. The club leader wants a program that displays the percentage that each of the cookie types contributes to the total cookie sales. Figure 2-34 contains a list of items and instructions that you can use for this lab. Fill in the IPO chart and determine whether any items are missing from the list. Next, put the instructions in the proper order and determine the one or more missing instructions.

# Lab 2-4: What's Missing? (cont'd.)

## Input

## Processing

## Output

Processing items:

Algorithm:

## Items

chocolate mint contribution  
chocolate mint sold  
pecan sandies contribution  
pecan sandies sold  
shortbread contribution  
shortbread sold

## Instructions

calculate chocolate mint contribution by dividing chocolate mint sold by total sold, and then multiplying the result by 100  
calculate pecan sandies contribution by dividing pecan sandies sold by total sold, and then multiplying the result by 100  
calculate shortbread contribution by dividing shortbread sold by total sold, and then multiplying the result by 100  
display shortbread contribution, pecan sandies contribution, and chocolate mint contribution  
enter shortbread sold, pecan sandies sold, and chocolate mint sold

# Lab 2-5: Desk-Check

The algorithm in Figure 2-35 displays three suggested amounts to tip a waiter. Desk-check the algorithm twice. First, use \$102.50 and \$5.80 as the bill amount and sales tax, respectively. Then, use \$56.78 and \$2.18.

## Input

restaurant bill  
sales tax

## Processing

Processing items:  
bill before sales tax

## Output

10% tip  
15% tip  
20% tip

Algorithm:

1. enter the restaurant bill
2. calculate the bill before sales tax by subtracting the sales tax from the restaurant bill
3. calculate the 10% tip by multiplying the bill before sales tax by 10%
4. calculate the 15% tip by multiplying the bill before sales tax by 15%
5. calculate the 20% tip by multiplying the bill before sales tax by 20%
6. display the 10% tip, 15% tip, and 20% tip

Figure 2-35 IPO chart for Lab 2-5

# Lab 2-6: Debug

The algorithm below should calculate and display the average of three numbers, but it is not working properly. In this lab, you will find and correct the errors in the algorithm.

<b>Input</b>	<b>Processing</b>	<b>Output</b>
first number second number third number	Processing items:  sum  Algorithm: 1. enter the first number, second number, and third number 2. calculate the average by dividing the sum by 3 3. display the average number	average

Figure 2-36 IPO chart for Lab 2-6