



SAM 413 (SYSTEM ADMINISTRATION AND MANAGEMENT)

First Semester, SY 2021-2022

Final Examination (LABORATORY)

General Instructions:

- Do the following specific instructions below
- This activity is equivalent to 50 points

Objectives

In this lab, you will use administrative tools to monitor and manage Windows system resources.

Part 1: Starting and Stopping the Routing and Remote Access service

Part 2: Working in the Computer Management Utility

Part 3: Configuring Administrative Tools

Recommended Resource

- A Windows PC with internet access

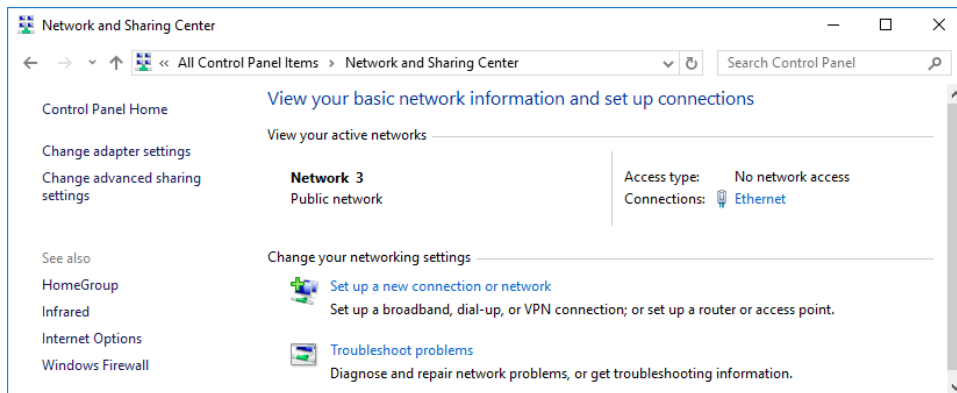
Instructions

Part 1: Starting and Stopping the Routing and Remote Access service

You will explore what happens when a service is stopped and then started. In this part, you will use routing and remote access service as the example service. This service allows the local device to become a router or a remote access server.

- Navigate to the **Control Panel** > Click **Network and Sharing Center**.

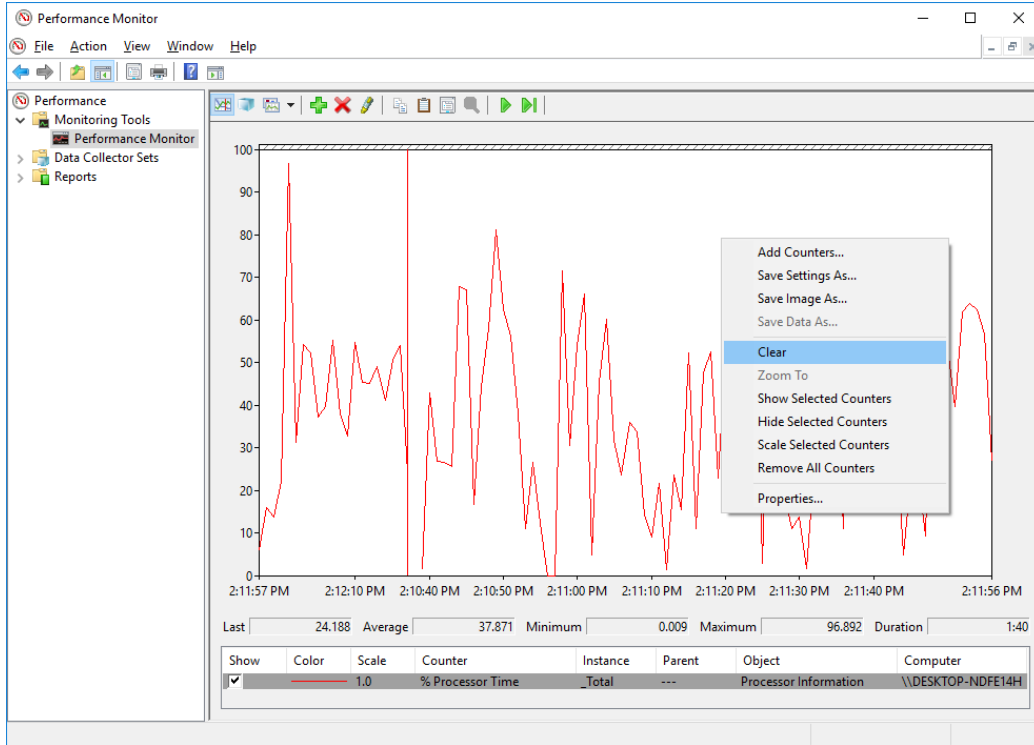
Note: If your Control Panel is set to **View by: Category**, change it to **View by: Large icons** or **View by: Small icons**. This lab assumes that you are using one of these settings.



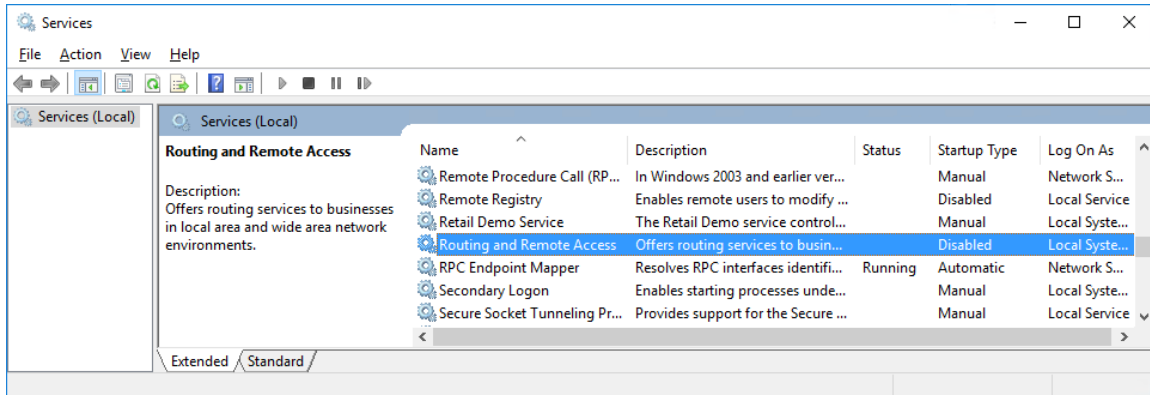
- Click **Change adapter settings** in the left pane. Reduce the size of the **Network Connections** window and leave it open.
- Navigate to the **Administrative Tools**. (Navigate to the **Control Panel** > Click **Administrative Tools**)
- In the **Administrative Tools** window, double-click the **Performance Monitor** icon.
- In the **Performance Monitor** window, make sure **Performance Monitor** under Monitoring Tool heading in the left pane is highlighted. Click the **Freeze Display** icon (pause button) to stop the recording.



f. Right-click the graph and select **Clear** to clear the graph. Leave this window open.



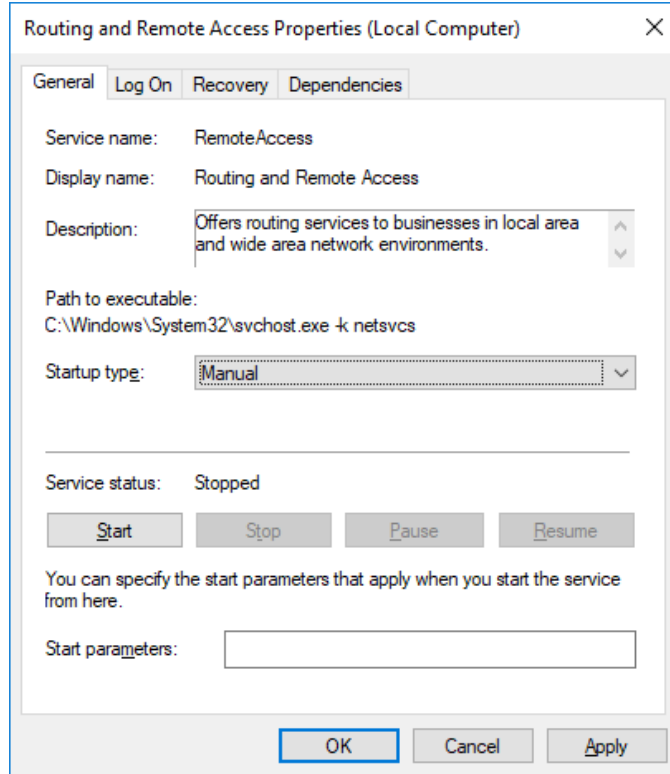
- g. Navigate to the **Administrative Tools** and select **Services**.
- h. Expand the width of the **Services** window so you have a clear view of the content. Scroll down in the right pane until you see the service **Routing and Remote Access**. Double-click **Routing and Remote Access**.



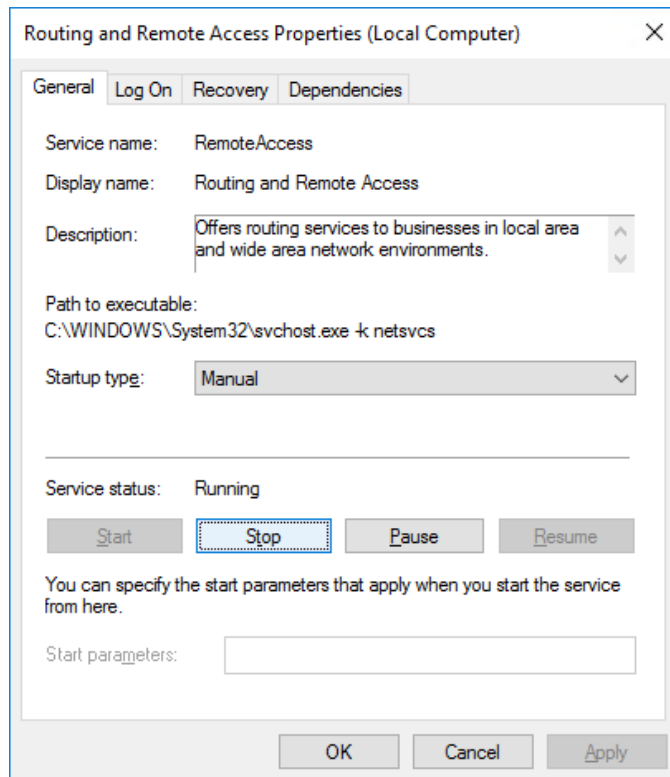
i. In the **Routing and Remote Access Properties (Local Computer)** window opens. In the **Startup type** drop-down field, select **Manual** and then click **Apply**.



The Start button is now active. Do NOT click the Start button yet. Leave this window open.



- j. Navigate to **Performance Monitor** window. Click the **Unfreeze Display** icon to start the recording.
- k. Click the **Routing and Remote Access Properties (Local Computer)** window. To start the service, click **Start**. A window with a progress bar opens.
- l. The **Routing and Remote Access Properties (Local Computer)** window now shows the **Stop** and **Pause** button active. Leave this window open.



- m. Navigate to **Network Connections** window. Press the function key **F5** to refresh the content.

Question:

What changes appear in the window after starting the **Routing and Remote Access** service?

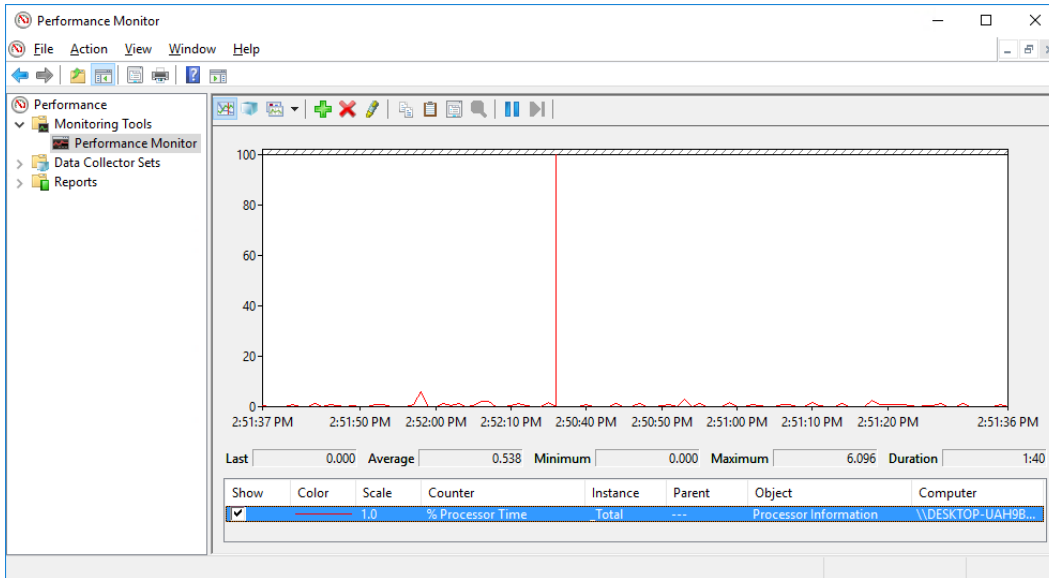
- n. Navigate to **Routing and Remote Access Properties (Local Computer)** window and click **Stop**. **Note:** If **Stop** is greyed out, click **Apply** and change the service status.
- o. Navigate to **Network Connections** window.



Question:

What changes appear in the right pane after stopping the Routing and Remote Access service?

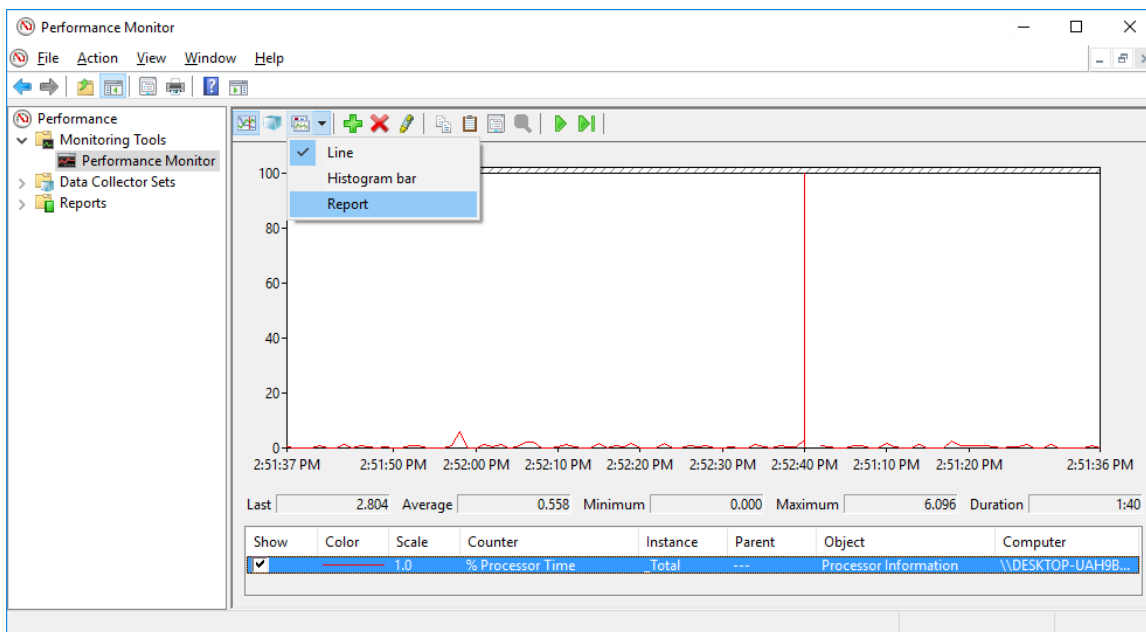
- p. Navigate to **Performance Monitor** window and click the **Freeze Display** icon to stop the recording.



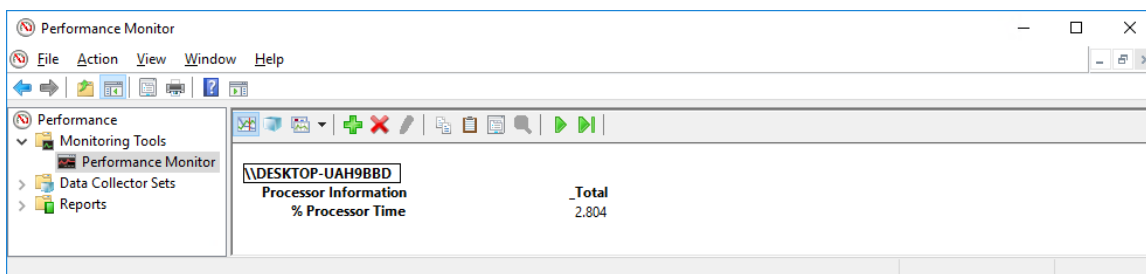
Question:

Which Counter is being recorded the most in the graph (hint: look at the graph color and Counter color)?

- q. Click the **Change graph type** drop-down menu, select **Report**.



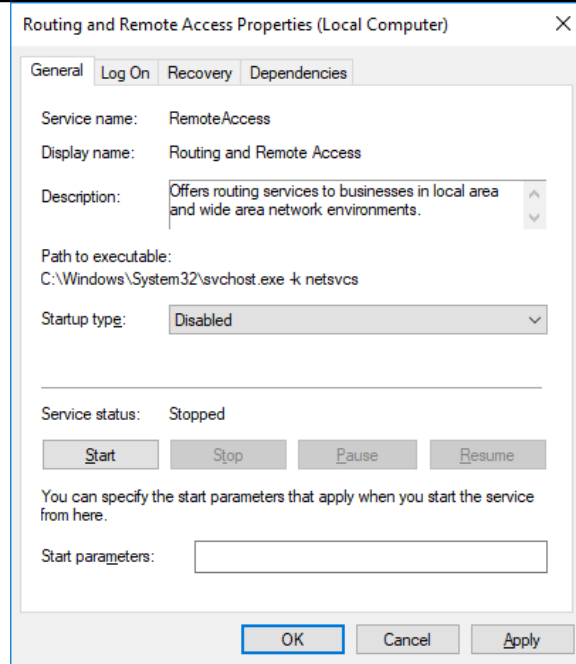
- r. The display changes to report view.



Question:

What values are displayed by the counter?

- s. Click the **Routing and Remote Access Properties (Local Computer)** window. In the Startup type field, select **Disabled** and click **OK**.



t. Click the **Services** window.

Question:

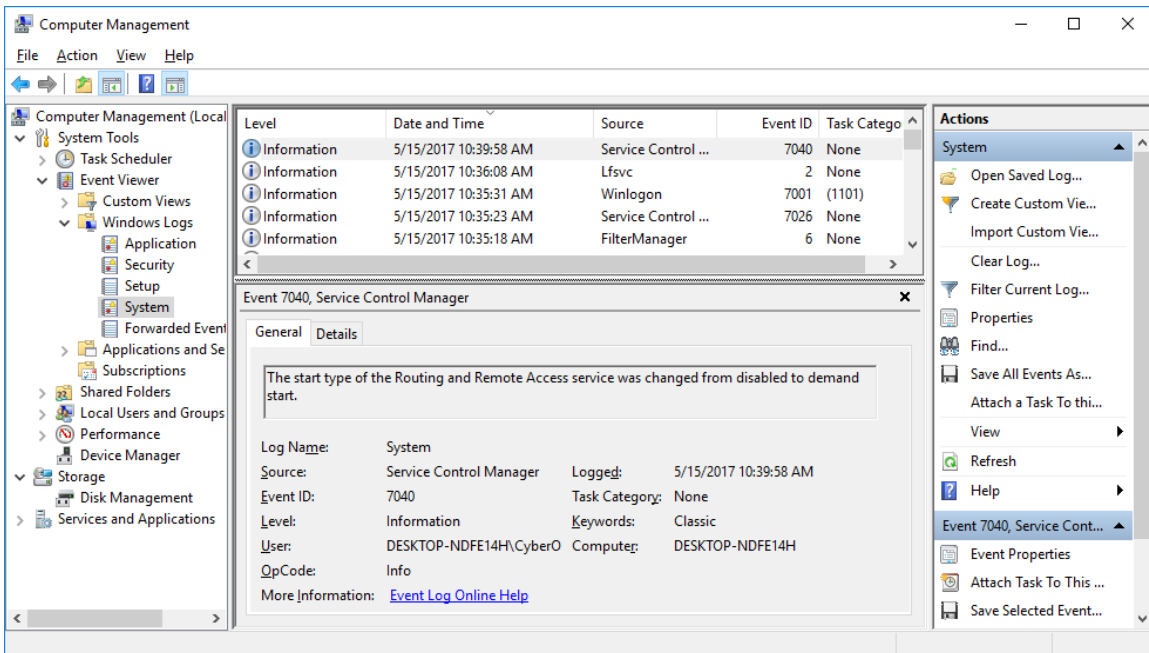
What is the Status and Startup Type for Routing and Remote Access?

- u. Click the **Performance Monitor** window. Click the **Unfreeze Display** icon to start the recording.
- v. Close all open windows you opened during Step 1 of this lab.

Part 2: Working in the Computer Management Utility

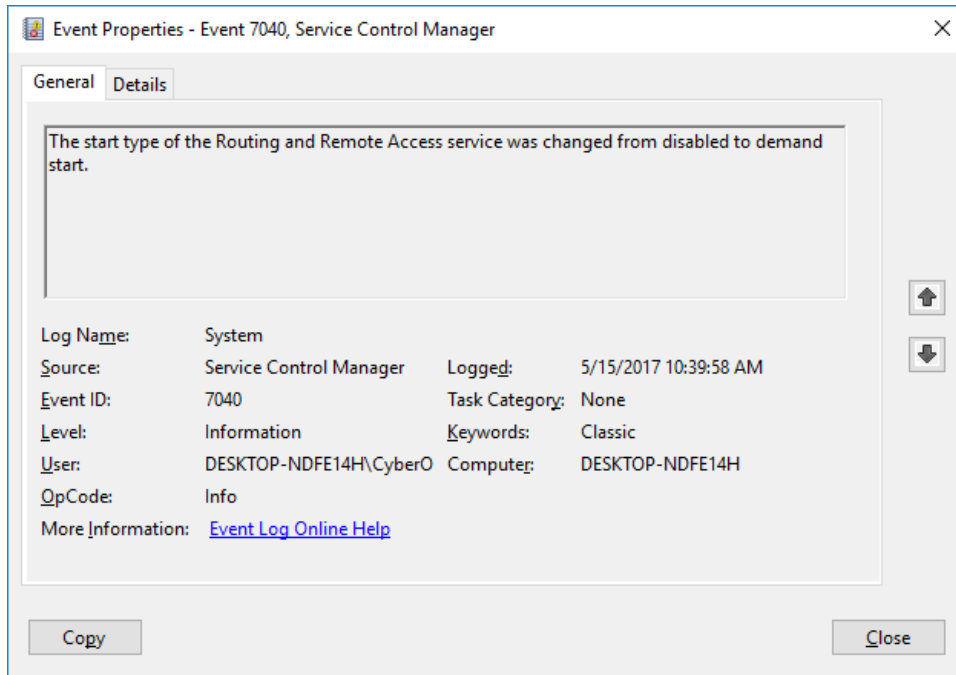
The Computer Management is used to manage a local or remote computer. The tools in this utility are grouped into three categories: system tools, storage, and services and applications.

- a. Click **Control Panel > Administrative Tools**. Select **Computer Management**.
- b. In the **Computer Management** window, expand the three categories by clicking on the **arrow** next to **System Tools**.
- c. Click the arrow next to **Event Viewer** then click the arrow next to **Windows Logs**. Select **System**.





- d. The **Event Properties** window opens for the first event. Click the **down arrow** key to locate an event for **Routing and Remote Access**. You should find four events that describe the order for starting and stopping the **Routing and Remote Access** service.



Question:

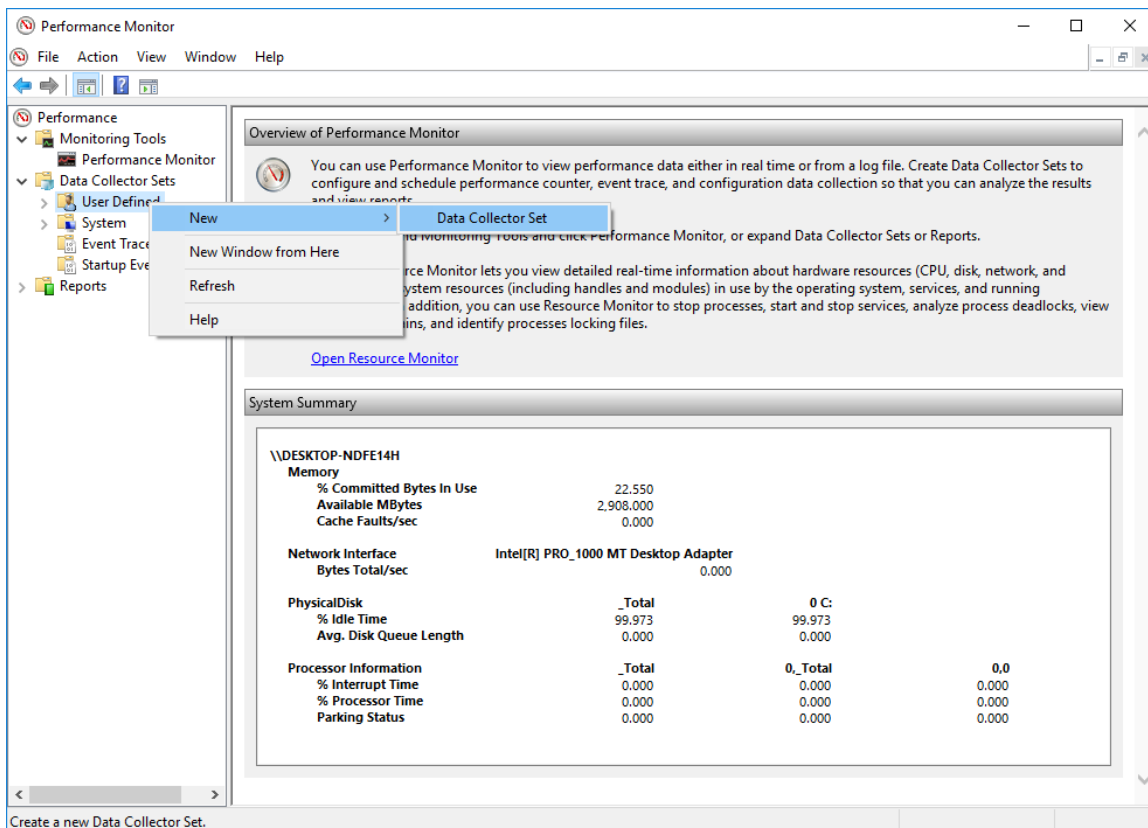
What are the descriptions for each of the four events?

- e. Close all open windows.

Part 3: Configuring Administrative Tools

For the rest of this lab, you will configure Advanced Administrative Tool features and monitor how this affects the computer.

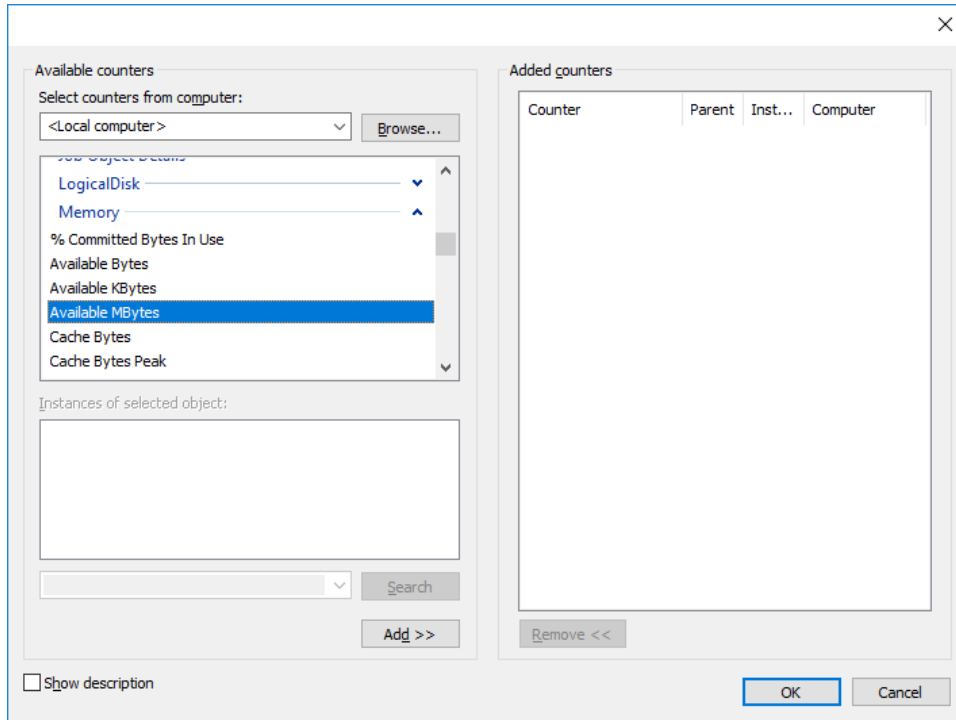
- a. Click **Control Panel > Administrative Tools > Performance Monitor**. The Performance Monitor window opens. Expand **Data Collector Sets**. Right-click **User Defined**, and select **New > Data Collector Set**.



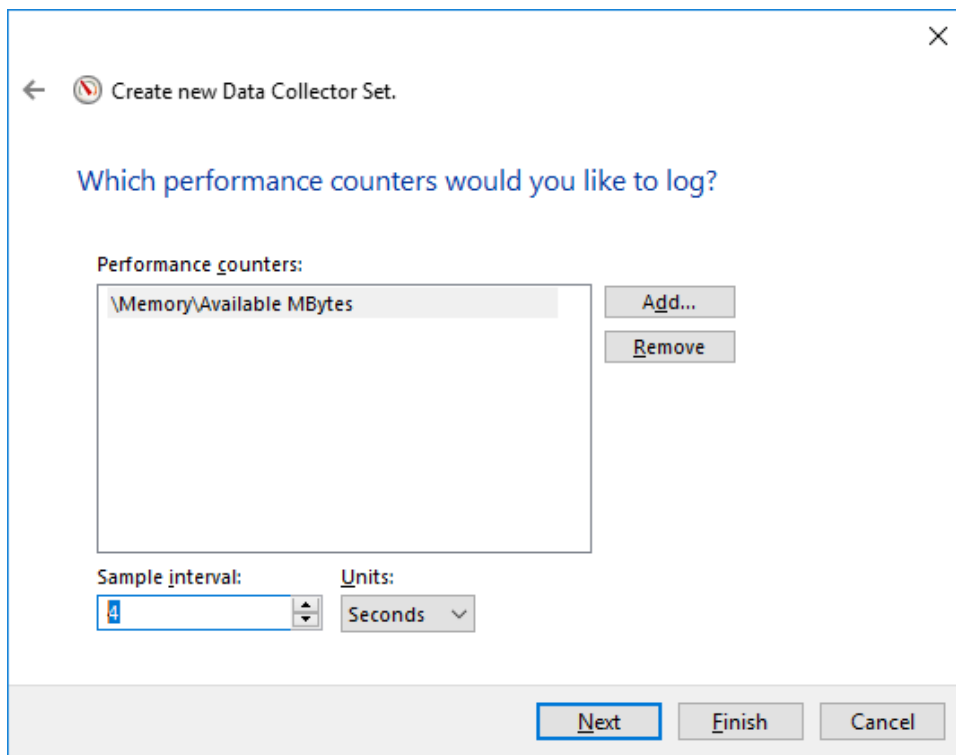
- b. The **Create new Data Collector Set** window opens. In the Name field, type **Memory Logs**. Select the **Create manually (Advanced)** radio button, and click **Next**.



- c. In the **What type of data do you want to include?** window, check the **Performance counter** box then click **Next**.
- d. In the **Which performance counters would you like to log?** window, click **Add**.
- e. From the list of available counters, locate and expand **Memory**. Select **Available MBytes** and click **Add>>**.



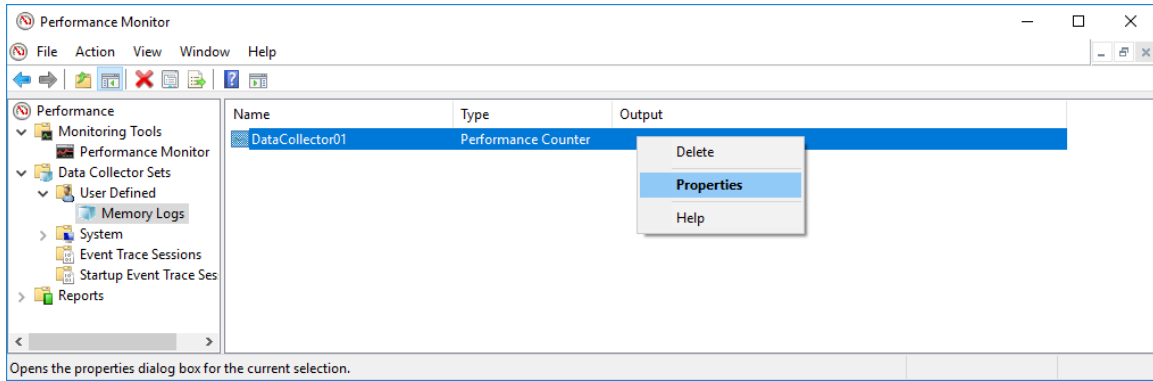
- f. You should see the **Available MBytes** counter added in the right pane. Click **OK**.
- g. Set the Sample interval field to **4** seconds. Click **Next**.



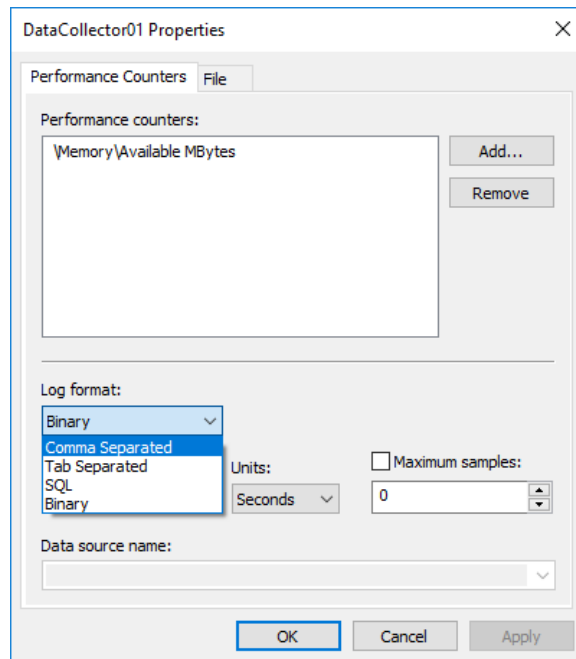
- h. In the **Where would you like the data to be saved?** screen, click **Browse**.
- i. In the **Browse For Folder** window, select your **(C:)** drive which is **Local Disk (C:)**. Select **PerfLogs** and click **OK**.
- j. The **Where would you like the data to be saved?** window opens with the directory information that you selected in the previous step. Click **Next**.
- k. In the **Create the data collector set?** screen, click **Finish**.



- l. Expand **User Defined** and select **Memory Logs**. Right-click **Data Collector01** and select **Properties**.



- m. In the **DataCollector01 Properties** window, change the **Log format:** field to **Comma Separated**.

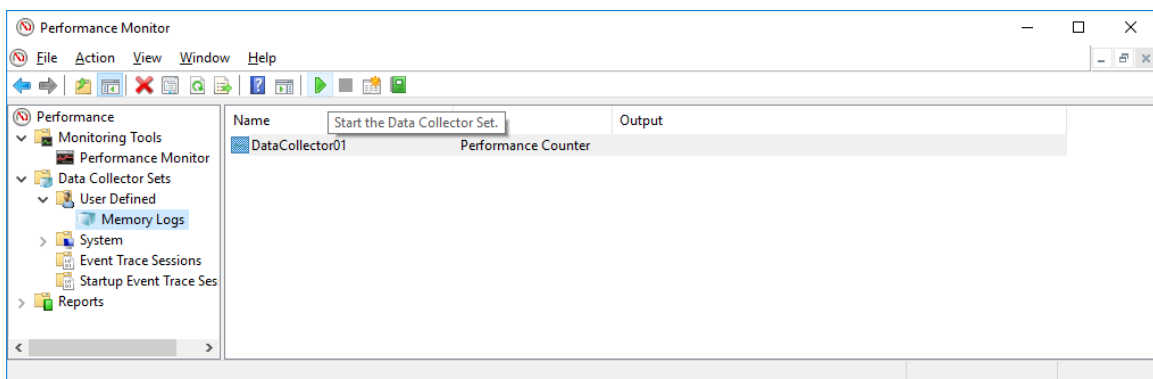


- n. Click the **File** tab.

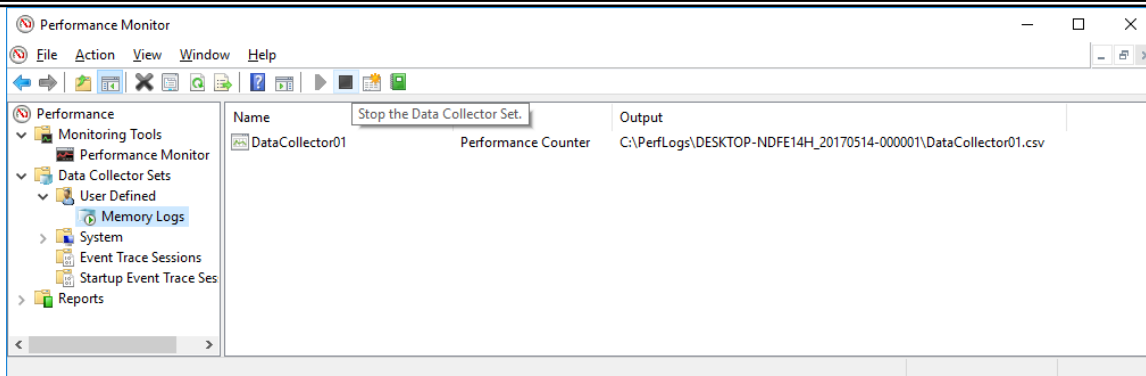
Question:

What is the full path name to the example file?

- o. Click **OK**.
- p. Select the **Memory Logs** icon in the left pane of the **Performance Monitor** window. Click the **green arrow** icon to start the data collection set. Notice a green arrow is placed on top of the **Memory Logs** icon.



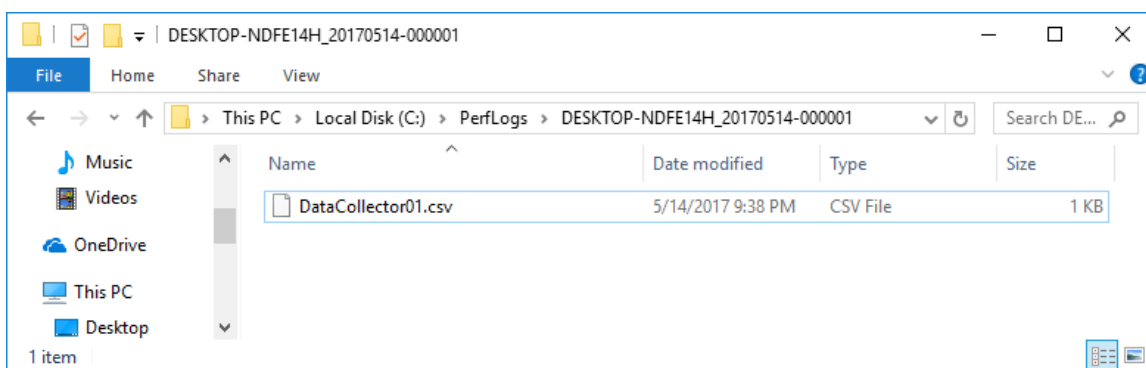
- q. To force the computer to use some of the available memory, open and close a browser.
- r. Click the **black square** icon to stop the data collection set.



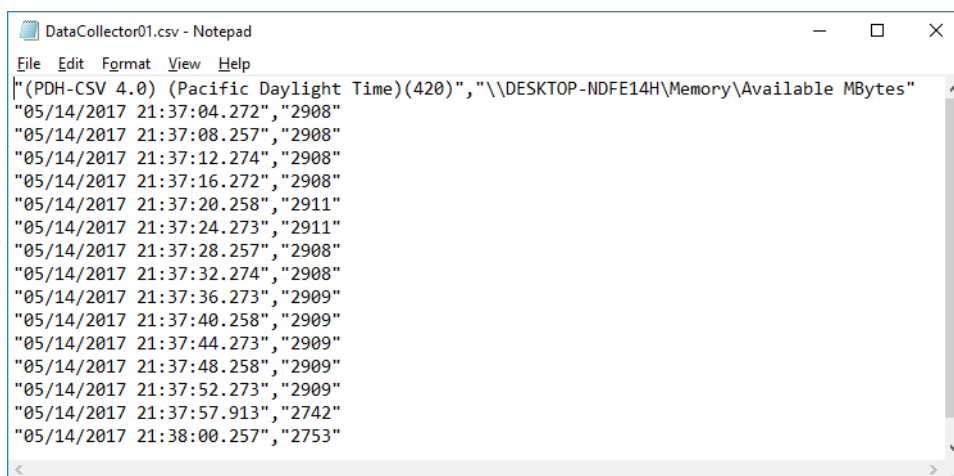
Question:

What change do you notice for the Memory Logs icon?

- s. Click **Start > Computer**, and click **drive C: > PerfLogs**. Locate the folder that starts with your PC's name followed by a timestamp, **DESKTOP-NDFE14H_20170514-000001** in the example. Double-click the folder to open it, and then double-click the **DataCollector01.csv** file. If prompted, click **Continue** to permit access to the folder.



Note: If the **Windows cannot open the file:** message is displayed, select the radio button **Select a program from a list of installed programs > OK > Notepad > OK**.



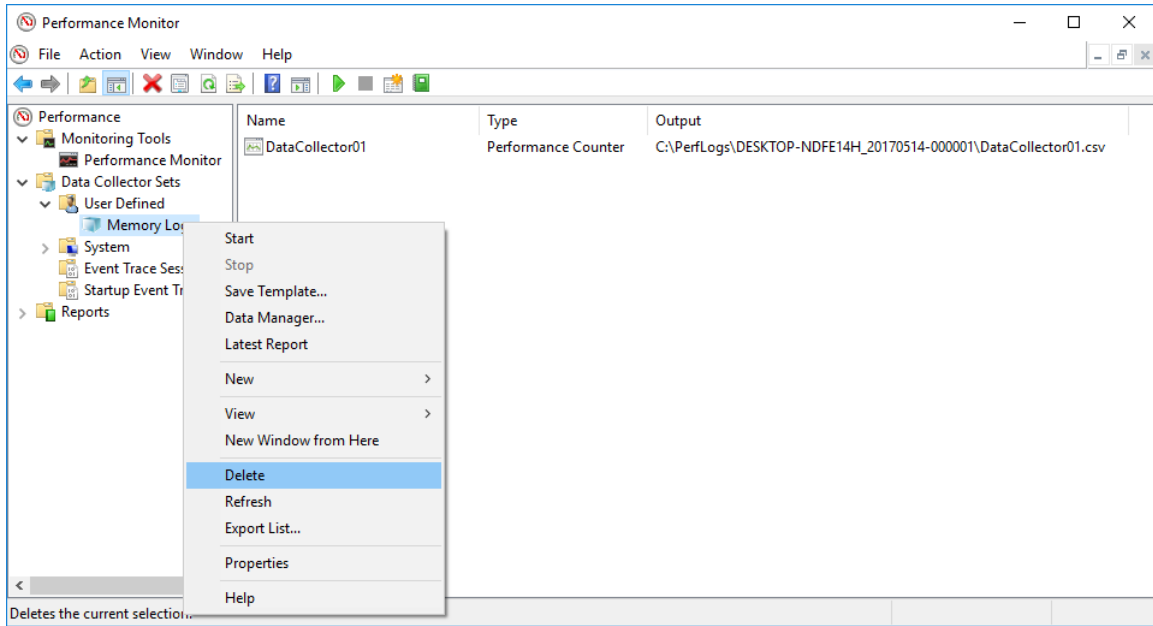
Question:

What does the column farthest to the right show?

- t. Close the **DataCollector01.csv** file and the window with the PerfLogs folder.



- u. Select the **Performance Monitor** window. Right-click **Memory Logs > Delete**.



- v. The **Performance Monitor > Confirm Delete** window opens. Click **Yes**.
- w. Open drive **C:** > **PerfLogs** folder. Right-click on the folder that was created to hold the Memory log file, then click **Delete**.
- x. The Delete Folder window opens. Click **Yes**.
- y. Close all open windows.