
Instructions

Analyze the given scenario then answer each of the questions in at least five (5) sentences. (3 items x 10 points)

After discovering that one of her workmates tweeted foul language about her, Mae confronted Vanessa during their department's meeting. Mae asked Vanessa the reason why she did that, and Vanessa responded that she did not mean to post it. Mae demanded a public apology in front of their co-workers, and Vanessa did apologize to her.

1. Was Vanessa's behavior wrong? Why?

Yes. What Vanessa did couldn't be considered as right. Since, regardless of whether she mean it or not, she ought to have been more aware of the impact of her post to other people who may go over it. Yet, she neglected to think before posting that tweet. And that is wrong.

Also, using foul language against someone is never okay. Although cursing and using profane words are typical, that even many netizens will utilize the entirety of the contrary words known to man that they could use, to assault an individual they dislike or disagree with. However, a negative response to an issue is never and will never turn into a decent arrangement.

Numerous individuals will say that, in swearing or reviling, they are only practicing their freedom of expression. Indeed, we are completely entitled for that freedom. We all have the right to speak and, at present, the right to post our opinion online. Yet, does that opportunity incorporate offending the other individual and assaulting their intellectual capacity? Obviously not.

Now and again, what we retweeted will even trend. Sharing has never been so natural. Yet, we additionally should be mindful on what we share or post online. Will it advantage our friends and followers? Or then again would we simply like to just "vent out" and express our contemplations and sentiments?

On the other hand, I commend her for apologizing to Mae even though she made their personal issues on public.

2. What are Mae's goals in this situation?

I think Mae has two goals. One is that, obviously she wanted an apology from Vanessa, she wanted to let her know that what she did to her is unacceptable. She wanted to know the reason why she did that to her and maybe wondering what she did wrong to Vanessa that made her post foul words against her.

The other goal might also be that, she wanted to do the same thing Vanessa did to her – which is making her look awful to the public. Since Vanessa's post reaches Mae, there is a possibility that others have seen that post as well. Some of them perhaps their kindred coworkers, companions or family members. Which might have consented to Vanessa's post.

In desperation to clear her reputation, she made their personal issues public during their department's meeting, to place Vanessa in shame and loss her face in front of her fellow mates- just like how she lost her face when Vanessa posted that foul tweet against her.

But what they both did was very unprofessional.

3. How should Mae have addressed Vanessa's misbehavior?

It's tough enough to protect your reputation from justified criticisms when you mess up, but it's just plain unfair when someone attacks your good name without merit. A reputation attack of this kind still requires a delicately approach, you would prefer not to work up any help for your attacker by being too heavy-handed, but that doesn't mean you can't release the hounds when warranted.

The simplest way for Mae to address Vanessa's behavior is to talk to her personally and privately. The tone of the conversation should be friendly but firm. She should talk to Vanessa directly her concern about her tweet. If she wanted to know why Vanessa did that to her and what triggers her to talk like that. Maybe then, she might find out how Vanessa felt towards her, and what she did, that she didn't notice, which triggers Vanessa's emotion as well.

They should open up to each other, cause only then they can settle their issues together. And again, a negative response to an issue is never and will never turn into a decent arrangement. It is a matter between them, so it is just right to settle this within themselves. Making this public is unnecessary, it could only add fuel to the flame.

However, if what Vanessa did was very serious and she will not cooperate, that is when Mae have to pass the matter to her legal counsel and pursue litigious recourse.